

POLICY AND COMMUNITY DIRECTORATE 2003/04 PERFORMANCE MONITORING (OUTTURNS)

Report By: Directorate Support Manager

Wards Affected

Countywide.

Purpose

1. To inform Members of the performance of the non-corporate functions of the Policy and Community Directorate against their national and local performance indicators for 2003/04, to detail the main areas of activity undertaken by those services during the two months since the last report, and to summarise the main achievements and obstacles of the year for each service.

Financial Implications

2. All expenditure in respect of performance indicators/targets is from approved budgets.

Considerations

3. As reported previously, Service Managers across the Policy and Community Directorate are providing information on sets of key local indicators for their services. Information on those key local indicators and any national Best Value indicators, together with comparison data where available, is detailed in Appendix 1.
4. As previously, Members also have an overview of the wider performance of individual service areas, as each Service Manager has provided a narrative that summarises the key activities/achievements of their service during the months of February and March 2004 and an overview of the main opportunities and threats of 2003/04.
5. It is proposed that the report be read in conjunction with the 2003/04 Guide to Performance Indicators which has been published under pilot status as an attempt to provide Members with meaningful background information to this report and its appendix. The guide has been issued separately to Members of the Committee.

RECOMMENDATION

THAT the Directorate's 2003/04 performance indicator information be noted, subject to any comments, which Members may wish to make.

BACKGROUND PAPERS

- None identified.